



Anti-Discrimination
New South Wales

Case study: Disability discrimination

Margarette's story

Easy Read version



How to use this fact sheet



Anti-Discrimination NSW (ADNSW) wrote this fact sheet.

When you see the word 'we', it means ADNSW.



We wrote this information in an easy to read way.

We use pictures to explain some ideas.

Normal
Bold

We have written some words in **bold**.

This means the letters are thicker and darker.



We explain what these words mean.

There is a list of these words on page 10.



This Easy Read fact sheet is a summary of some information on our website. This means it only includes the most important ideas.



You can find more information on our website at www.antidiscrimination.nsw.gov.au.



You can ask for help to read this fact sheet.

A friend, family member or support person may be able to help you.



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Who is Margarettte?



Margarettte has a **sensory disability**.



A sensory disability affects your senses, like your:

- sight
- hearing.



We call her 'Margarettte' because she didn't want us to use her real name.



Margarettte's sensory disability affects her hearing.

She wears hearing aids to help her with:



- day to day tasks



- her job.



What happened to Margarettte?



Margarettte experienced **disability discrimination** at her job.

Disability discrimination is when you're treated badly because:



- you have a disability



- people think you have a disability



- you used to have a disability



- you might have a disability in the future



- you know a person with disability.





Margarette told her boss how to make her job better.

She told them there should be more:



- equipment to support her sensory disability



- training to help her learn new skills for her job.



She told them how people said bad things about her sensory disability.



What did Margarett do?



Margarette contacted **Anti-Discrimination NSW (ADNSW)**.



ADNSW is an organisation that helps stop **discrimination** in NSW.



Discrimination is when you treat someone badly because of something about them they can't change.

Margarette told ADNSW what:



- went wrong
- wasn't working well.



ADNSW had a meeting with:



- Margarete
- her boss.

In the meeting Margarete:



- talked about how she was feeling



- came up with different ways to make work better.



What will happen next?

Margarette's boss will:



- write her a letter
- say “sorry”.



Margarette's boss will buy new equipment to support Margarette at work.



Margarette will go back to work with better training to help her learn new skills.



Everyone at Margarette's job will have training about how to work with people with disability.



Word list

This list explains what the **bold** words in this document mean.



Anti-Discrimination New South Wales (ADNSW)

ADNSW is an organisation that helps stop discrimination in NSW.

Disability discrimination

Disability discrimination is when you're treated badly because:



- you have a disability
- people think you have a disability
- you used to have a disability
- you might have a disability in the future
- you know a person with disability.





Discrimination

Discrimination is when you treat someone badly because of something about them they can't change.



Sensory disability

A sensory disability affects your senses, like your:

- sight
- hearing.



Contact us



Phone – **(02) 9268 5544**

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www.antidiscrimination.nsw.gov.au

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