



Communications toolkit: LGBTQA conversion practices ban and the new civil complaints scheme



Anti-Discrimination NSW

April 2025



Acknowledgement of Country

We acknowledge Aboriginal people as the First Nations Peoples of NSW and pay our respects to Elders past, present and future. We acknowledge the ongoing connection Aboriginal people have to this land and recognise Aboriginal people as the original custodians of this land.

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Overview

**LGBTQA conversion
practices ban**



About the LGBTQA conversion practices ban



LGBTQA conversion practices are harmful practices which seek to change or suppress an individual's sexual orientation or gender identity. They are sometimes referred to as 'gay conversion' practices or 'conversion therapy'.

From 4 April 2025, conversion practices are banned in NSW. You can report conversion practices to Anti-Discrimination NSW, which can help resolve complaints through conciliation.

Assets

**LGBTQA conversion
practices ban**



Website



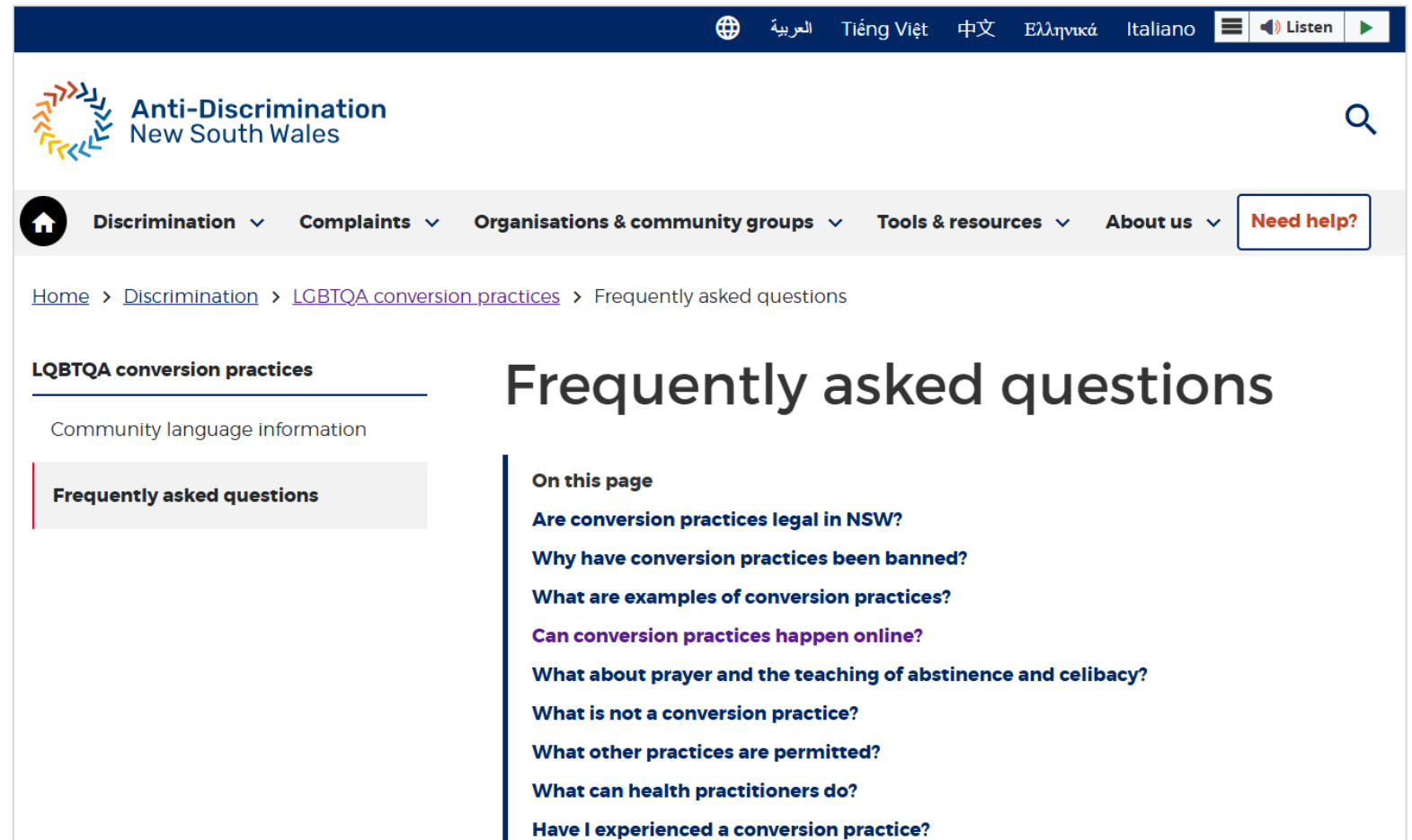
Information about LGBTQA conversion practices, the *Conversion Practices Ban Act 2024* (NSW) as well as several resources are available on the [Anti-Discrimination NSW website](#).

A screenshot of the Anti-Discrimination NSW website. The page title is "LGBTQA conversion practices". The navigation menu includes "Discrimination", "Complaints", "Organisations & community groups", "Tools & resources", "About us", and a "Need help?" button. The breadcrumb trail is "Home > Discrimination > LGBTQA conversion practices". A sidebar menu under "Discrimination" lists: "What is discrimination", "Types of discrimination", "Sexual harassment", "Vilification", "Victimisation", and "LGBTQA conversion practices" (which is highlighted). A blue information box states: "On 22 March 2024, the NSW Parliament passed a bill that bans LGBTQA conversion practices. The ban will come into force on 4 April 2025." The main content area has the heading "What are conversion practices?" and a paragraph: "LGBTQA conversion practices are harmful practices which seek to change or suppress an individual's sexual orientation or gender identity. They are sometimes referred to as 'gay conversion' practices or 'conversion therapy'. Evidence shows that conversion practices are dangerous and damaging." The bottom of the page shows the start of another paragraph: "Conversion practices are not supported by medical research. There is no evidence that sexual".

FAQs

Anti-Discrimination NSW has developed answers to [frequently asked questions](#) about conversion practices and the law.

These are available on the Anti-Discrimination NSW website: <https://antidiscrimination.nsw.gov.au/discrimination/conversion-practices/frequently-asked-questions.html>



The screenshot shows the website interface for Anti-Discrimination New South Wales. At the top, there is a navigation bar with language options: العربية, Tiếng Việt, 中文, Ελληνικά, Italiano, and a 'Listen' button. The main header includes the organization's logo and name. Below this is a navigation menu with categories: Discrimination, Complaints, Organisations & community groups, Tools & resources, and About us, along with a 'Need help?' button. The breadcrumb trail reads: Home > Discrimination > LGBTQA conversion practices > Frequently asked questions. The page title is 'LGBTQA conversion practices' with a sub-section for 'Community language information'. A sidebar on the left highlights 'Frequently asked questions'. The main content area features the heading 'Frequently asked questions' and a list of questions under the heading 'On this page':

- Are conversion practices legal in NSW?
- Why have conversion practices been banned?
- What are examples of conversion practices?
- Can conversion practices happen online?
- What about prayer and the teaching of abstinence and celibacy?
- What is not a conversion practice?
- What other practices are permitted?
- What can health practitioners do?
- Have I experienced a conversion practice?

Explainer video

Anti-Discrimination has developed a short, impactful animation video, which explains the harms of conversion practices and the new law in NSW.

The video can be accessed via the [Anti-Discrimination NSW YouTube channel](#).

There are two versions available – one with [captions only](#) and one with captions and an [Auslan interpreter](#).



Easy Read guide

Anti-Discrimination NSW has developed an Easy Read guide that explains LGBTQA conversion practices and the ban.

The guide is available to download via the Anti-Discrimination NSW website:
<https://antidiscrimination.nsw.gov.au/content/dam/dcj/adnsw/conversion-practices-ban/LGBTQAconversionpracticesEasyReadversion.pdf>



Information in community languages

Information about LGBTQA conversion practices is available in different languages including Arabic, Chinese Simplified, Chinese Traditional, Greek, Korean and Vietnamese.

The translated content can be accessed via the Anti-Discrimination NSW website:
<https://antidiscrimination.nsw.gov.au/discrimination/conversion-practices/community-language-information.html>

Community language information

Need an interpreter?

Call TIS National on [131 450](tel:131450) (free service) and ask the interpreter to call Anti-Discrimination NSW.

Information about LGBTQA conversion practices is available in different languages.

Select your preferred language below:

Arabic

العربية



Chinese Simplified

简体中文



Chinese Traditional

繁體中文



Greek

ΕΛΛΗΝΙΚΑ



Korean

한국어



Vietnamese

Tiếng Việt



Social media

**LGBTQA conversion
practices ban**



Social media tags

Help us to increase awareness of the LGBTQA conversion practices ban and our resources by sharing them on social media.

Remember to follow us and tag Anti-Discrimination NSW in your posts.

- Facebook @Anti-Discrimination NSW
- LinkedIn @Anti-Discrimination NSW

Suggested posts - general

LGBTQA conversion practices are now against the law in NSW.

Conversion practices are harmful practices which seek to change or suppress an individual's sexual orientation or gender identity.

From 4 April 2025, you can report conversion practices to Anti-Discrimination NSW.

Find out more:

<https://antidiscrimination.nsw.gov.au/discrimination/conversion-practices.html>



**LGBTQA
Conversion
practices are
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NSW.**



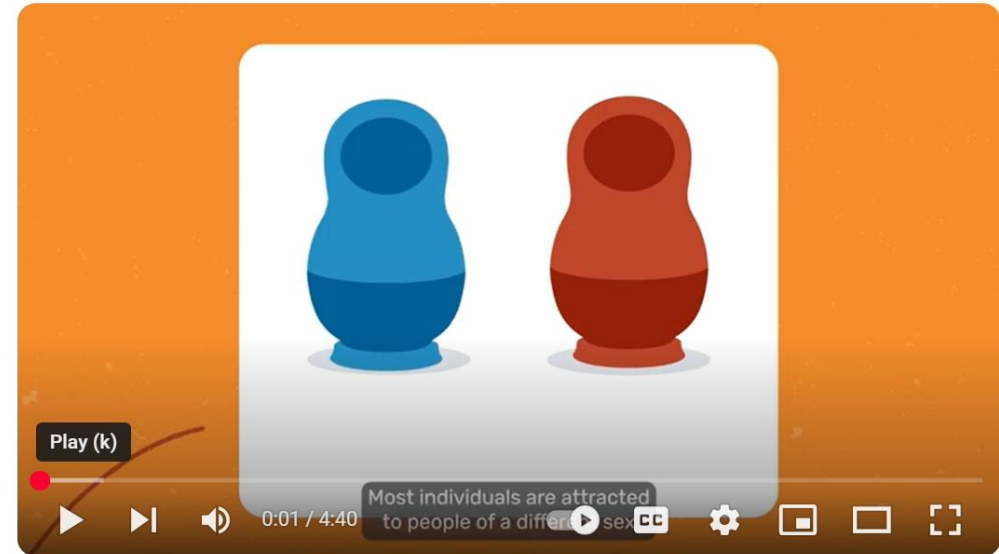
Anti-Discrimination
New South Wales

Suggested posts – resources (explainer video)

LGBTQA conversion practices are harmful practices which seek to change or suppress an individual's sexual orientation or gender identity. These are now against the law in NSW.

Watch Anti-Discrimination NSW's explainer video to learn more:

https://youtu.be/CfPGs_noZo4?si=5W3mD3_npnESU2Rx



Suggested posts – resources (FAQs)

Not sure what LGBTQA conversion practices are?
Wondering why conversion practices have been
banned in NSW? Want to know how the new law
applies to you?

Find out answers to these questions (and more) by
reading Anti-Discrimination NSW's FAQs:
<https://antidiscrimination.nsw.gov.au/discrimination/conversion-practices/frequently-asked-questions.html>

Got a question about **LGBTQA conversion practices?**

Read Anti-Discrimination NSW's frequently
asked questions.



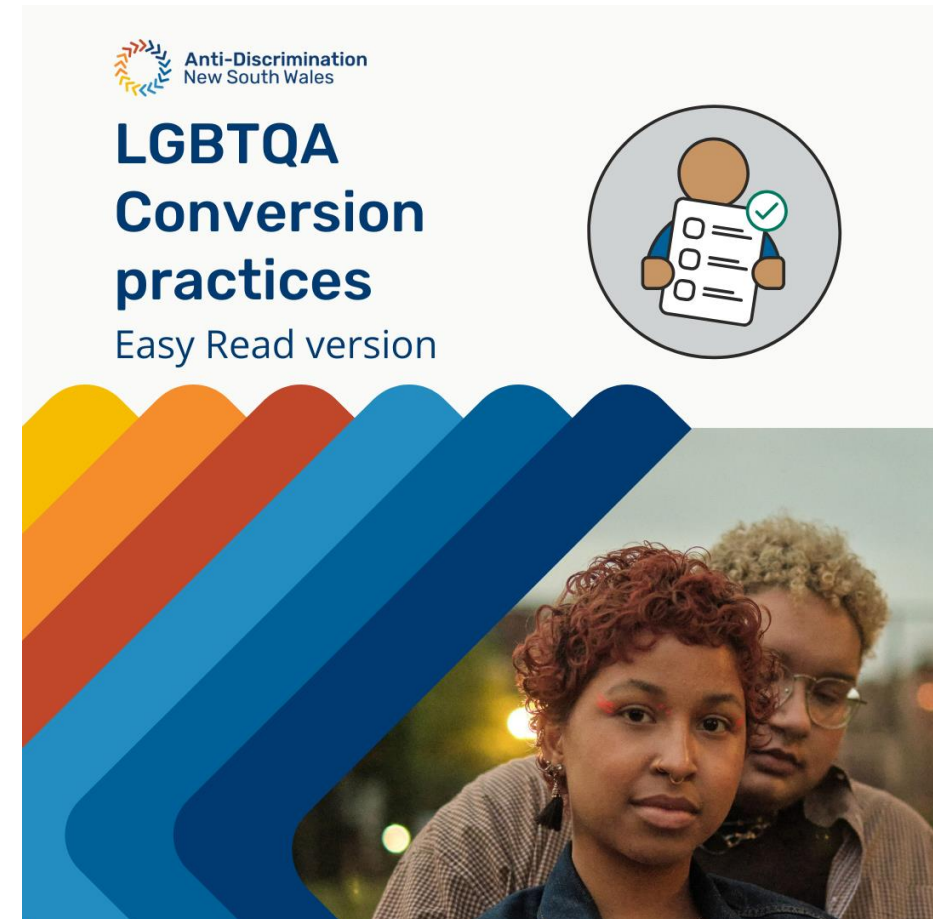
FAQ

Suggested posts – resources (Easy Read guide)

Anti-Discrimination NSW's LGBTQA conversion practices Easy Read guide is out now.

Find out more:

<https://antidiscrimination.nsw.gov.au/content/dam/dcj/adnsw/conversion-practices-ban/LGBTQAconversionpracticesEasyReadversion.pdf>



Suggested posts – resources (community language information)

Information about LGBTQA conversion practices is available in different languages including Arabic, Chinese Simplified, Chinese Traditional, Greek, Korean and Vietnamese.

Visit the Anti-Discrimination NSW website for more info:

<https://antidiscrimination.nsw.gov.au/discrimination/conversion-practices/community-language-information.html>



Information about LGBTQA conversion practices is available in **different languages.**



Newsletter copy

Harmful LGBTQA conversion practices, which seek to change or suppress an individual's sexual orientation or gender identity, are now banned in NSW.

The *Conversion Practices Ban Act 2024* came into effect on 4 April 2025 and prohibits LGBTQA conversion practices in NSW. It creates criminal offences for delivering or performing conversion practices which will be overseen by NSW Police and a new civil complaints scheme which will be administered by [Anti-Discrimination NSW](#).

Conversion practices, which are sometimes referred to as 'gay conversion' practices or 'conversion therapy', are based on the false ideology that there is something wrong or broken about people with diverse sexualities or gender identities.

Everyone deserves to be respected for who they are.

Anti-Discrimination NSW have developed [resources](#) containing information about conversion practices, the new civil complaints scheme and support services available to provide further help where needed.

Find out more information about the [LGBTQA conversion practices ban and the new civil complaints scheme](#).

Contact and more info

- Subscribe to [Equal Time](#)



- Follow us on [Facebook](#) and [LinkedIn](#).

Enquiries and complaints

Phone 02 9268 5544

Toll free number 1800 670 812

complaintsadb@justice.nsw.gov.au

Telephone interpreter service

131 450

Website

antidiscrimination.nsw.gov.au